

# Key Facilitation Skills

**Overview** This programme explores the key skills required to become a successful facilitator. Gone are the days of teaching, today delegates expect more involvement and a learning experience which accommodates their individual needs.

High-level aims are to :

- Explore the different needs of Course delegates
- Describe the key areas and core practices of effective facilitation.
- Assess your facilitation skills.
- Develop Increased proficiency in selected skills
- Identify key challenges for a facilitator.
- Practice through simulation and feedback.

Interactive content with strong focus on delegate contribution and work based practical application of key learning's.

**Content** Facilitation versus Training  
Personal Impact  
Learning Styles  
Self-Assessment  
Setting a positive learning climate  
Core Communication skills - Listening / Restating / Linking / Summarising / Questioning / Feedback  
Briefing Monitoring Debriefing  
Presentation skills and Visual Aids  
Exercises - Discussions / Syndicates / Case Studies / Role Play / Individual work  
Intervention Techniques  
Challenging situations  
Simulation  
Review and Commitments

Activities cover : Pre and post course delegate activity

**Duration** 2 Days

**Location** Flexible



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